



‘A great place to live’

**AFFINITY LIVING GROUP EMPLOYEES FROM SYLVA’S
The Hermitage Assisted Living and Memory Care
RECEIVE ACCOLADE FOR PERFORMANCE**

Sylva, March 7, 2019 – Affinity Living Group’s The Hermitage Assisted Living and Memory Care, located in Sylva, North Carolina, recently received a “Deficiency Free” survey from the North Carolina Division of Health Service Regulation. DHSR is tasked with monitoring assisted living communities across the state to ensure regulatory compliance, and a survey with no deficiencies is a rare achievement.

“Our staff members went above and beyond to make The Hermitage a great place to live,” said Sandra Korzeniewski, Senior Vice President of Quality Assurance and Regulatory Compliance for Affinity Living Group. “This achievement belongs to them. Our mission is to create the ‘best life’ for all we serve. When you put the resident first, everything else falls into place.”

DHSR annual surveys are unannounced and very detailed. All aspects of a community’s care and services are reviewed, including staffing, residents’ rights, quality of care, dietary and environmental concerns, and more.

“Deficiency-free surveys are a top honor for our communities,” said CEO Charles Trefzger. “We are proud of the work the team at The Hermitage has done to exemplify our commitment to caring for our residents.”

During the survey, DHSR inspectors tour the community, quiz employees, review clinical records, and interview residents and family members about daily life at the community and the care that they are receiving.

“It took a lot of hard work and dedication on the part of the staff to achieve these results,” said Shane Brooks, Executive Director of The Hermitage.

The Hermitage is licensed to provide housing and care for 46 assisted living and 44 memory care residents, for a total of 90 residents. Memory care is provided through Affinity Living Group’s “The Journey” program, which includes specialized training for staff in caring for those with Alzheimer’s disease and other types of memory loss.

The Hermitage is located at 185 Brickfarm Road in Sylva. To schedule a tour, call The Hermitage directly at (828) 586-9070 or Area Sales Director Sarah Ingram at (828) 506-5854. For more information, visit AffinityLivingGroup.com/Sylva or follow the community on Facebook at www.fb.me/HermitageALG.

For more information on this press release, contact Lea Hepler, Affinity Living Group’s Director of Marketing and Media Communications, at lhepler@affinitylivinggroup.com or (828) 270-0695.

*With more than 100 communities in five states, **Affinity Living Group**, based in Hickory, NC, is the largest senior housing provider in the southeastern United States. Affinity’s mission is to provide a full continuum of affordable, traditional, and premier housing and care services for older adults, delivered by a team of passionate and respectful professionals, at locations throughout the United States. **We strive daily to create the best life for all we serve.***